



TERMS AND CONDITIONS

- Guests are liable to pay for all the days booked, whether you arrive at a later date or leave earlier.
- In case of cancellations we will strictly stick to our cancellation policy regarding refunds.
- We are not pet friendly.
- Please note that sound systems and loud music are not permitted on the premises.
- Use of swimming pool is not permitted between 22h00 and 07h00
- Please note that guests will be charged for lost keys and any damages caused by them.

CANCELLATION POLICY:

- 20% of fee if cancelled more than 14 days prior to arrival
- 100% of fee if cancelled less than 7 days prior to arrival
- 50% of fee if cancelled less than 14 days prior to arrival
- Non arrivals - deposit shall be forfeited

POLICY REGARDING VISITORS

- All guests must obtain permission for anyone visiting them to enter the property.
- A maximum of 4 - visitors per chalet/camping site will be allowed.
- All visitors must REPORT at RECEPTION.

- Visitor's vehicles must be parked outside the security gate.
- NO VISITORS are allowed on the premises between 22h00 and 08h00.
- And no visitors will be allowed to use the swimming pool at any time, as it is only reserved for our in-house guests.

CHALETS/ROOMS:

- Smoking is not allowed in any of our units and or buildings. (Especially Hookah pipes)
- Guests are not allowed to move any furniture from one chalet to another (including bath towels, blankets and mattresses).
- No extra adults or children (all ages) allowed per chalet, only the maximum that it is equipped for (example: 4-sleepers – maximum 4, 6-sleepers – maximum 6, etc.).

CARAVANPARK:

- Maximum of 6 persons, including children, is permitted per site.
- Only one caravan & tent OR two tents are permitted per site.
- Please consider the other guest and keep the ablution facilities clean.
- Children under the age of 7 years not permitted in the ablutions without adult supervision.
- Our Ablution facility is only available for our camping guests.
- Please do not empty porta potties in the ablution facilities. There is a chemical toilet disposal available next to the laundry.
- All washing must be done in the laundry, not in the bathroom or scullery.
- Please hang all washing on the lines provided next to the laundry and not on your stand.

Swimming pool

No children under the age of 8 years are allowed at swimming pool without adult supervision.

No alcohol, food and music are allowed at the swimming pool.

MANAGEMENT WILL NOT BE KEPT RESPONSIBLE FOR ANY LOSS/ DAMAGED AND STOLEN PROPERTY OR INJURY TO ANY PERSON FOR WHATEVER REASON. GUESTS ENTER THE RESORT AT OWN RISK. ANY PERSON CAUSING A DISTURBANCE OR WHO IS GUILTY OF VANDALISM WILL BE EVICTED IMMEDIATELY. PLEASE NOTE THAT PARENTS WILL BE RESPONSIBLE FOR THEIR CHILDREN.

The above rules are there to ensure the comfort of all our guests. Guests are, therefore, kindly requested to comply with them.

We appreciate your co-operation and wish you a pleasant stay.